

Surface care for *e³ environmental ceramicsteel* for whiteboard applications



Built with *e³ environmental ceramicsteel* surfaces, Whitemark markerboards and *ēno*® interactive whiteboards are guaranteed to withstand the rigors of everyday classroom use and offer superior writeability, eraseability and interactive performance.

Proper use and maintenance will keep your board looking like new.

General cleaning instructions

1. Wipe board with a clean cloth moistened with Whitemark or a high quality whiteboard cleaner.
Note: Using a non appropriate cleaner may result in poor dry eraseability due to the build-up of residues from the cleaner on the surface.
2. Rinse with warm water to remove any cleaner residue (a very important step).
3. Wipe dry with a clean cloth. If the board is used daily, cleaning should be performed two or three times a week.
4. For daily, intensive use, cleaning of the board should be performed at the end of every day.
5. If writing is left on the board for longer than two days, and in case the writings are no more dry eraseable, wet cleaning (steps 1-3) is recommended.

First use of *e³ environmental ceramicsteel* markerboards

1. Remove, if present, the protection film.
2. Moisten the entire dry erase surface with a high quality markerboard cleaner.
3. Rinse with warm water to remove any cleaner residue (a very important step).
4. Wipe the entire surface carefully with a clean cloth until dry.

Removing permanent marker

To quickly and easily remove permanent marker, write over the top of the writing with a dry-erase marker. Then, simply erase.

If this does not remove the marker, a deeper cleaning is required:

1. Moisten a clean, dry cloth with rubbing alcohol.
2. Wipe the board in a circular motion to loosen marker residue.
3. Rinse with water and dry with a clean cloth.
4. Repeat these steps, as necessary, to remove all residue.

Removing metal scratches or stubborn residues

1. Dampen a clean, dry cloth with water.
2. Apply a small amount of an abrasive cleanser, onto the cloth. (For best results, follow manufacturer's instructions on the label.)
3. Working in small sections, clean the area using a back-and-forth motion with gentle pressure.
4. Wipe off all residue with a dry cloth.
5. Soap residues on the board will result in decreased dry eraseability. Therefore, rinse well with clear water and wipe dry with a clean cloth (a very important step).

Additional hints:

1. Use high quality, solvent-based (with odor) dry-erase markers to avoid poor eraseability.
2. Replace markers when almost dry to avoid poor eraseability.
3. Replace the eraser felt regularly. Dirty felts or erasers will result in poor eraseability.

Surface scratch test

To determine if your board's surface is *e³ environmental ceramicsteel*, try to scratch a small, hidden area of the board with a key. *e³* surfaces will not be damaged, while painted surfaces are easily scratched and damaged.